

WHO TO CALL IN THE BOND PROGRAM Rev. 05-14-08

Questions Concerning	Contact
Username and Password	eHousingPlus Compliance Office 954-217-0817 Paloma Miranda x210 paloma.miranda@ehousingplus.com Cristy Remy x206 cristy.remy@ehousingplus.com Lucy Rosa x216 lucy.rosa@ehousingplus.com Brielle Moreau x238 brielle.moreau@hdsoftware.net
Online Reservations, Tracking, Reporting System	eHousingPlus Compliance Office
Lender Portal, System Issues	eHousingPlus Compliance Office
Compliance Questions (i.e. First time buyer, income and sales price limit questions)	eHousingPlus Compliance Office
Loan Changes, Cancellations, Compliance File Exceptions	eHousingPlus Compliance Office
Compliance File Delivery	eHousingPlus Compliance Office
Reports	eHousingPlus Compliance Office
Lender Guidelines, Forms, Website for same	eHousingPlus Communications Office Sue@ehousing.cc 813-671-7344 patt@ehousing.cc 954-430-6072
Program brochures; marketing materials	eHousingPlus Communications Office
Program Training	eHousingPlus Communications Office
Back up for Compliance Questions	eHousingPlus Communications Office
Underwriting Questions FROM UNDERWRITERS	CitiMortgage reminds all that they delegate underwriting and do no underwriting at all. Underwriting questions should be referred to the lender's underwriter. If question is "can we do this with the bond program". The answer is that the bond program does not limit your underwriting – you should underwrite as you normally do under your applicable agency guidelines and make sure you keep within the bond limitations. Just remember that there are no products with Loan Level Price Adjustments permitted in the bond program. A few questions from underwriters , may be directed to Heather Battaglia at heather.battaglia@citi.com or 636-261-0227 or Justin Shuart at justin.t.shuart@citi.com 469-220-0881
Mortgage File Delivery and Funding	Call CitiMortgage 1-800-967-2205 option 1, #, option 1

Please feel free to contact Patt or Sue if you're unable to reach anyone else.

eHousingPlus Communications Office

Sue@ehousing.cc 813-671-7344

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